

Third Semester Exam

(Correction)

The Text:

New Public Management (“NPM”) is a wave of administrative reforms undertaken globally, under the last 25 years, which has affected the public sectors of many countries. The goals of most NPM reforms have been to improve the effectiveness and efficiency of the public sector; to enhance the responsiveness of public agencies to their clients and customers; to reduce public expenditure; and to improve managerial accountability.

NPM was a part of a new “time spirit” which in the words of Jorgensen and Andersen “changed [the] perception of humankind. In the authors’ view, neo-liberalism provided NPM development with an ideological soundboard which favoured values such as freedom of choice and individual in contrast to collective solutions and solidarity but in accordance with the rational choice model.

NPM reforms can also be described as not making a distinction between the public and the private sector when it comes to how the public sector is managed; separating commercial activity from non-commercial activity and emphasizing financial reporting and accountability.

Questions:

I/ Text comprehension:

1/ what is the relationship between NPM and the public sector according to the first paragraph?

The goals of most NPM reforms have been to improve the effectiveness and efficiency of the public sector; to enhance the responsiveness of public agencies to their clients and customers; to reduce public expenditure; and to improve managerial accountability. 01

2/ what is the contribution of the NPM according to the second paragraph?

It changes [the] perception of humankind, favours values.01

3/ “.....to enhance the responsiveness of public agencies to their clients and customers.”

The responsiveness means: * openness *humility *interaction / Choose the correct option.01

4/Find in the text words or expressions **synonymous** to:

To consolidate =to enhance §1 /liberty =freedom §2 / difference =distinction §301.5

5/Find in the text words or expressions **opposite in meaning** to:

Incompetence ≠ effectiveness §1 /individual ≠ collective §2 / passivity ≠ activity §301.5

2/ Mastery of Language:

- Turn this sentence into **passive voice**:

Christopher Hood describes public management as a social movement.

Public management is described by Christopher Hood as a social movement.01.5

- Turn this sentence into **active voice**:

NPM reforms have always been constrained by local circumstances

Local circumstances have always constrained NPM reforms.01.5

Fill in the gaps:03

verb	noun	adj
To regulate	Regulation	Regulatory
To free	freedom	free
To manage	Management	manageable

3/ Translation:

A/ translate **from English into Arabic**:

New Public Management (“NPM”) is a wave of administrative reforms undertaken globally, under the last 25 years, which has affected the public sectors of many countries.

يعتبر التسيير العمومي الجديد موجة من الإصلاحات الإدارية الحاصلة على مستوى عالمي، وذلك خلال الخمسة وعشرين سنة الماضية، والتي أثرت في القطاعات العامة للعديد من البلدان.03

B/ translate **from Arabic into English**:05

English	العربية
The rational choice theory.	نظرية الخيار العقلاني
Distributive justice	العدالة التوزيعية
Public policy preparation	إعداد السياسة العامة
Digital public service	الخدمة العمومية الرقمية
Participatory decision Making	صنع القرار التشاركي

Good luck/

your Teacher. I/Benammar

